

Appendix B: Limited Warranty



1 Coverage

Each SV-Audio loudspeaker is designed, manufactured, and individually tested to ensure long-term performance and consistency.

SV-Audio warrants its loudspeakers to be free from defects in materials and workmanship for a period of two (2) years from the original date of purchase, provided the product is used under normal residential conditions and in accordance with the Owner's Manual.

2 Extended Warranty

The warranty may be extended to a total of five (5) years from the original date of purchase, subject to product registration.

To qualify, the original purchaser must register the product within 90 days of purchase via SV-Audio's official registration system.

Use the QR code nearby or access via www.sv-audio.com/sv-audio_extended_warranty/



Failure to register within this period will result in the standard two-year warranty remaining in effect.

3 Eligibility

This warranty is valid only for products purchased through an authorized SV-Audio dealer or distributor within the purchaser's country of residence.

The warranty applies to the original purchaser only and is non-transferable, unless otherwise approved in writing by SV-Audio.

If a product is resold through an authorized SV-Audio dealer, the remaining warranty period may be transferred subject to documentation and approval.

Proof of purchase is required for all warranty claims.

4 Coverage Limit

This warranty applies from the date of purchase, but in all cases expires no later than six (6) years from the date of shipment to the authorized SV-Audio dealer.

5 What this Warranty Covers

If a defect arises during the applicable warranty period, SV-Audio will, at its discretion:

- Repair the product
- Replace defective parts with new or remanufactured components or parts
- Replace the product with one of equivalent performance

All replaced products or parts become the property of SV-Audio.

If repair or replacement is not feasible, SV-Audio may offer compensation based on the pro-rata value of the original purchase price.

The chosen remedy will reflect the nature of the defect, product condition, and time in service.

6 What this Warranty Does Not Cover

This warranty does not cover:

- Misuse, abuse, neglect, or improper handling
- Damage during transport not arranged by SV-Audio
- Improper installation, system matching, or operation (including overdriving)
- Unauthorized repairs, modifications, or disassembly
- Damage caused by external factors (e.g. lightning, fire, water, voltage irregularities, or other causes beyond the reasonable control of SV-Audio)
- Cosmetic damage not affecting performance
- Normal wear and tear
- Third-party equipment, software, or system-related issues

This warranty is void if the product's serial number has been altered, removed, or made illegible.

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7 Service and Return

Warranty service is primarily handled through the authorized dealer or distributor.

Before returning any product, a Return Merchandise Authorization (RMA) must be obtained from SV-Audio or an authorized partner. The RMA will be issued following review of the warranty claim.

Products returned without a valid RMA may be refused.

The product must be returned properly packed in its original packaging.

If a defect is confirmed under warranty:

- Repair or replacement will be provided at no charge for parts and labor
- Return shipping will be covered by SV-Audio

If the product is found not to be defective, or not covered:

- The customer is responsible for all shipping costs (both ways)
- A reasonable inspection fee may apply

8 Demonstration Products

Products used for demonstration purposes by authorized dealers or distributors are covered by a limited warranty of two (2) years from the date of shipment.

9 Limitation of Liability

To the maximum extent permitted by applicable law:

- SV-Audio's liability is limited to the original purchase price of the product
- SV-Audio shall not be liable for any incidental, indirect, or consequential damages, including loss of use

Some jurisdictions do not allow such limitations, so these limitations may not apply to you.

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10 Warranty Disclaimer

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary by country, state, or region.

This warranty is in addition to your statutory rights under applicable law.

11 Design Changes

SV-Audio reserves the right to modify product designs, specifications, and pricing without obligation to existing owners.

12 How To make a Claim

To initiate a warranty claim, please contact your authorized SV-Audio dealer or distributor. If this is not possible, you may contact SV-Audio directly at:

Storgaard & Vestskov ApS
Lillevangsvej 6
3700 Roenne
Denmark
Email: info@sv-audio.com

You must provide:

- Proof of purchase
- Product serial number
- Description of the issue (including photos if relevant)

If the claim is approved, a Return Merchandise Authorization (RMA) will be issued before any product is returned.